

Developing new approaches for community-based adult mental health support services:

Employment support

Tell us what you think about

- Our proposals for improving community-based Employment support services in Leeds

It doesn't matter if you haven't previously used mental health services, we would still like to receive your comments

You can complete this survey online here:

<https://www.smartsurvey.co.uk/s/MHemployment2021/>

Information document and survey
12 July – 15 August 2021



Mental Health Services

Leeds City Council (LCC) and NHS Leeds Clinical Commissioning Group (CCG) both plan and pay for a number of community-based adult mental health services in Leeds. Many of these are provided by the voluntary sector who work with NHS mental health services to provide community-based support to people in Leeds.

We want to enhance community-based mental health services so that they work better together and provide excellent mental health community care to local people.

The services we're looking at can be broadly themed into six areas:

- Crisis and urgent care support
- Supported accommodation
- Employment support
- Specialist community support and treatment
- Service user involvement
- Refugee and asylum seeker support

This document looks specifically at **employment support services**.

We have a separate survey for each of the above themes. You can find them by visiting: <https://www.leedsccg.nhs.uk/get-involved/your-views/mental-health-community-based-2021/> or by calling 0113 843 5470 to get one emailed or posted to you.

We want to work with the people who use services as well as those who deliver them to create an improved network of support services that will meet the needs of the 114,000 people that experience a mental health difficulty in Leeds every year.

By taking the time to read through this document and share your thoughts, you are helping us work towards this aim.

If you want to know more about this work in general, we have a briefing document that explains it in greater detail, which you can access by clicking [here](#).

Employment support services for people with mental health conditions

What do we mean by employment support services?

In the context of this review, we are considering primarily employment support services for people with more serious mental illness who are engaged with secondary care mental health services (that is, generally, services provided by an NHS mental health hospital trust). Nationally, the NHS supports the Individual Placement and Support (IPS) programme. The IPS works intensively with individuals to prepare and support them to



obtain the paid work of their choosing. In Leeds, the IPS service is provided by Leeds Mind, which also delivers the long-standing WorkPlace Leeds service which is the focus of this document and review theme.

The services that we are discussing in this document is:

Provider	Contract	Services
Leeds Mind	WorkPlace Leeds	<ul style="list-style-type: none"> • IPS service for people under the care of secondary mental health care services who are ready to get/return to paid work. • Job retention support for people who are at risk of losing their paid employment because of their mental health condition. • Education/training and voluntary work for people who are working towards being ready for paid employment, but who are not quite there yet.

This is an important priority at locally and nationally. The All-Age Leeds Mental Health Strategy specifies ensuring that education, training, and employment are more accessible to people with mental health problems as one of its eight priorities for action (Read more here: <https://forumcentral.org.uk/wp-content/uploads/2021/03/Mental-Health-Strategy-2020-2025.pdf>).

What do we know about employment support services in Leeds?

Over the years we have talked to thousands of people about mental health services in our city. We have asked people who use these services, their families and carers, and those who provide them, to tell us what they think about them. We have looked at how well they are delivering, and how well they fit with the wider mental health services improvement work that the Leeds health and care system is engaged in.

WorkPlace Leeds offers an holistic service for people with severe mental illness. We are currently working together with Leeds Mind to reconfigure the specialist employment support element of the WorkPlace Leeds offer to grow and deliver the IPS programme that all areas are required to have. We think it is important to keep the job retention and vocational support elements of WorkPlace Leeds so that people can receive support whatever their particular needs are.

We think there are opportunities to improve support and outcomes for people, as well as opportunities to develop a more integrated employment support pathway for people with mental health issues. This would help ensure that anyone with mental health issues is



able to access information on and appropriate support to help them get or keep paid work, at whatever level they need.

Our proposals to improve employment support services

To address the points of feedback raised above about mental health employment support services, we are exploring the following proposals:

- We want to set up a proper pathway into employment support in Leeds, so that people can receive the right support at the right time and place to meet their individual needs.
- There are lots of organisations in Leeds providing different types of employment support for people with mental health issues. We want to bring these together to create a 'single point of access' so that this forms part of an integrated service that will help to deliver on the employment education and training priority in the Leeds Mental Health Strategy.
- To strengthen the IPS service in Leeds to make sure as many people as possible can benefit from it, we want to make sure that people know about it and know how it can help, especially mental health professionals and others who provide services to people with mental health issues.

Have your say

What do you think about these proposals? Below you will find a simple survey. We'd really appreciate it if you were able to fill it in.

If you have more questions or want to find out more you can contact us on the details below. If you have difficulties with completing the survey, we would be happy to provide an alternative way for you to give your feedback; just get in touch using one of the options below.

Telephone: 0113 843 5470

Email: adam.stewart1@nhs.net

Website: <https://www.leedsccg.nhs.uk/get-involved/your-views/mental-health-community-based-2021/>



Survey

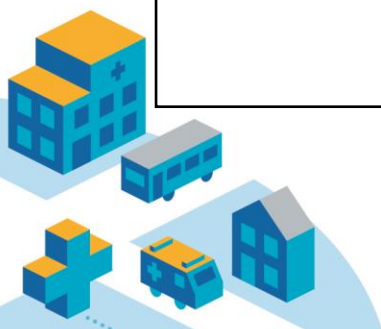
I am filling this in as:

- Someone who has used Leeds mental health services
- A carer, family member or friend member of someone who has used Leeds mental health services
- A member of the public
- A member of staff from an NHS or third sector or community based health service (please tell us which): _____
- Other (please specify): _____

Have you used any of the WorkPlace Leeds services before? (please tick all that apply)

- Specialist employment support
- Job retention support
- Education/training/voluntary work
- Not sure
- No

What has worked well for you in accessing employment and training support in Leeds.

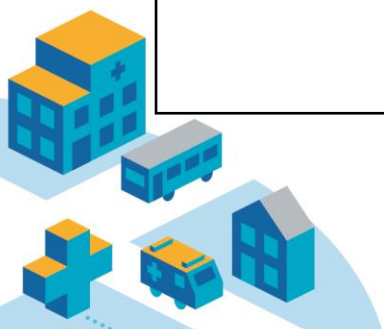


How could accessing these services have been better for you?

Where would you go to find information about employment support services in Leeds? (select all that apply)

- The website of the service I want to access
- Google/internet search
- Social media (e.g. Facebook, Twitter, etc.)
- Visit Mindwell Leeds website (www.mindwell-leeds.org.uk)
- Ring 111
- Ask a GP
- Ask a mental health professional
- Ask family, friends or a carer
- LYPFT website
- Other (please tell us where):

Is there anything else you would like to tell us about our proposals or about employment support services?



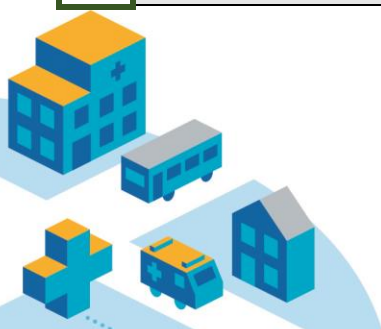
Equality Monitoring Form

We deliver a wide range of services and need to know who is benefiting from our service and who might be missing out. We would really appreciate you answering the questions below by ticking the boxes that you feel most describe you. Some questions may feel personal, but the information we collect will be kept confidential, secure and kept separately from any personal information you might have provided elsewhere.

Please tick here if you would prefer not to answer any of the equality monitoring questions

What is your ethnic background?

<input type="checkbox"/> I would prefer not to answer any of the equality monitoring questions							<input type="checkbox"/> Prefer not to say		
What is your postcode? <input type="text"/>							White		
What is your age?							<input type="checkbox"/> British		
<input type="checkbox"/>	Under 16	<input type="checkbox"/>	16-25	<input type="checkbox"/>	26-35	<input type="checkbox"/>	36-45	<input type="checkbox"/> Irish	
<input type="checkbox"/>	46-55	<input type="checkbox"/>	56-65	<input type="checkbox"/>	66-75	<input type="checkbox"/>	76-85	<input type="checkbox"/> Gypsy or Traveller	
<input type="checkbox"/>	86 +	<input type="checkbox"/>	Prefer not to say				<input type="checkbox"/>		<input type="checkbox"/> European
Do you consider yourself to be a disabled person?							<input type="checkbox"/>	Any other white background (please state)	
The Equality Act 2010 defines disability as 'a physical sensory or mental impairment which has, or had a substantial and long term adverse effect on a person's ability to carry out normal day today activities							<input type="checkbox"/>		
<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Prefer not to answer		<input type="checkbox"/>	Mixed or Multiple ethnic groups	
If Yes, what type of impairment? (tick all that apply)							<input type="checkbox"/>	White and Black Caribbean	
<input type="checkbox"/>	Long-standing illness						<input type="checkbox"/>	White and Black African	
<input type="checkbox"/>	Physical impairment						<input type="checkbox"/>	White and Asian	
<input type="checkbox"/>	Learning disability						<input type="checkbox"/>	Any other Mixed or Multiple ethnic (please state)	
<input type="checkbox"/>	Mental health condition						<input type="checkbox"/>		
							<input type="checkbox"/>	Asian or Asian British	
							<input type="checkbox"/>	Indian	
							<input type="checkbox"/>	Pakistani	
							<input type="checkbox"/>	Bangladeshi	
							<input type="checkbox"/>	Chinese	
							<input type="checkbox"/>	Any other Asian background (please state)	
							<input type="checkbox"/>		
							<input type="checkbox"/>	Black, Caribbean, African or Black British	
							<input type="checkbox"/>	African	
							<input type="checkbox"/>	Caribbean	
							<input type="checkbox"/>	Any other Black, African, Caribbean background (please state)	



<input type="checkbox"/>	Gay man (same sex)	Do you have unpaid responsibilities for children as a parent / grandparent / guardian?		
<input type="checkbox"/>	Lesbian/gay woman (same sex)			
<input type="checkbox"/>	Heterosexual / straight (opposite sex)	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Prefer not to say
<input type="checkbox"/>	Prefer not to say			
<input type="checkbox"/>	Other (please specify)			
		Would you describe yourself as homeless?		
		<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Prefer not to say
What is your relationship status?		What is your gender?		
<input type="checkbox"/>	Civil Partnership	<input type="checkbox"/> Female	<input type="checkbox"/> Male	
<input type="checkbox"/>	Co-habiting (live with partner)	<input type="checkbox"/> Prefer not to say		
<input type="checkbox"/>	Divorced	<input type="checkbox"/> Other(please state)		
<input type="checkbox"/>	Married			
<input type="checkbox"/>	Widowed			
<input type="checkbox"/>	Prefer not to say	Are you Transgender?		
<input type="checkbox"/>	Other (please specify)	<i>Is your gender different to the gender you were given at birth?</i>		
		<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Prefer not to say

Please share your contact details below if you would like to receive a copy of the engagement report and see what people have said. Your details will be stored securely for one year and will only be used for the above purpose and any updates regarding this project.

Your personal information will be kept separate from your answers and your response to the questions will be anonymous.

Name: _____

Preferred method of contact with details (email address, home address + postcode):

- Please tick the box if you would like to find out more about future changes to your local health services (you will be added to our community network and we will be in contact with you when this work has closed)

How did you hear about this survey? _____



You can return this form in the post to (you don't need a stamp):

FAO Adam Stewart
FREEPOST RTEG-JRZR-CLZG,
NHS Leeds CCG,
Suites 2-5 Wira House,
Wira Business Park,
West Park Ring Road,
Leeds,
LS16 6EB

Alternative formats:

This survey is available online here

<https://www.leedsccg.nhs.uk/get-involved/your-views/mental-health-community-based-2021/>

If you need this information in another language or format please contact us by telephone on 0113 843 5470 or by email on leedsccg.comms@nhs.net

'Jeśli w celu zrozumienia tych informacji potrzebuje Pan(i) pomocy w innym języku lub innej formie, prosimy o kontakt pod numerem tel.: 0113 843 5470 lub poprzez email na adres: leedsccg.comms@nhs.net

اگر آپ کو ان معلومات کو سمجھنے کے لیے یہ کسی اور زبان یا صورت میں درکار ہوں تو برائے مہربانی سے اس
نمبر پر فون کر کے رابطہ کریں: 0113 8435470 یا اس پتہ پر ای میل لکھیں leedsccg.comms@nhs.net

If you have any queries regarding this survey please contact us at
leedsccg.comms@nhs.net

