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CCG Volunteer Newsletter

Issue 74, Wednesday 02 September 2020



A fortnightly newsletter keeping you up to date with news and opportunities relevant to your role as a CCG volunteer. For any articles you'd like to share, or for suggestions on how we can improve the newsletter, please email huma.malik3@nhs.net

Welcome to our latest CCG Volunteer newsletter. If you have any thoughts or feedback about how it looks, or the content, please get in touch with Huma on her email, above.

You can view this issue and previous versions of the CCG Volunteer newsletter, in PDF format, on our website, just click the button below (we need to add the last few but they'll be there ASAP).

The next volunteer newsletter will be sent out **Wednesday 16 September 2020**.

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[View previous versions on our website](#)

News

This section is about any news relevant to the CCG or CCG volunteers programme.

Covid-19 Vaccine

Developing a COVID-19 vaccine is an important part in protecting people from COVID-19.

Leeds Teaching Hospitals NHS Trust (LTHT) has launched a city-wide COVID-19 vaccine research delivery team to plan for large scale COVID-19 vaccine research recruitment across Leeds, Harrogate and York.

There are a number of different research studies being looked at for the region, so more details on each vaccine will be released in the coming weeks. For now, they need people to register their interest in taking part so when they are ready to start recruiting people we can

get in contact right away.

For this to happen, it's important for large-scale vaccine research studies to involve as many people as possible from our community to sign up and take part. This gives researchers a better understanding of how well each vaccine works, and how it works for different communities.

The aim of Leeds Teaching Hospitals Trust is to start vaccine research trials in Autumn this year in Leeds, Harrogate and York. To find out more about COVID-19 Vaccine research and to register visit www.nhs.uk/researchcontact

Patient involvement in the development of Covid-19 research

Leeds Teaching Hospitals Trust and the University of Leeds, are looking for people with experience of COVID-19 who are interested in helping us plan and improve research in this area. This will make sure research improves the care and treatments people with COVID-19 receive in the future.

You can get involved as much or as little as you want. Here are some examples of the kind of activities you may like to get involved in:

- Taking part in interviews or focus groups about experiences over the phone or via videoconferencing
- Sharing your ideas about how COVID-19 research might be advertised to others
- Helping researchers decide the most important areas for COVID-19 research
- Reviewing leaflets and other information we give to patients to ensure that it is clear and understandable.

If this is something that you are interested in, please contact either Amy or Gwyn on medppibr@leeds.ac.uk. Phone/video calls can also be arranged via this email address

CCG Engagement – Leeds Voices Catch-Up Session

As part of the conversations we are having in relation to how our engagement and involvement work is developing, the engagement team met up with our Leeds Voices colleagues on Thursday 27 August.

As you know, the CCG commissions Voluntary Action Leeds' Leeds Voices project to provide an expert resource and advisory function to complement the engagement work undertaken by the CCG. This includes provision of an asset-based engagement approach to ensure the needs of seldom heard and hard to reach groups from each of the nine protected characteristics are taken into account.

We met up to reconvene following the Covid-19 outbreak, during which members of the Leeds Voices team were either furloughed or redeployed to support the citywide response to the pandemic during the lockdown.

The aim of the session was to discuss changes to the way the CCG engagement team works,

and explore how we can work better together in the months ahead. We covered the following topics:

- Teams update/introductions – what we've been doing for the past 5 months
- CCG changes and implications for engagement work
- How we work together as a team
- Up and coming engagements
- Incorporating Engaging Voices/Working Voices/Leeds Health Ambassadors into this work
- Adapting to Covid-19 – new methods of engagement

One of the main things to come from the session was a general agreement that we need to be working more closely with each other, for example, doing more to bring our CCG volunteers and the Leeds Health Ambassadors closer together. We will be considering how we can begin to make this happen over the coming days and weeks, and can talk a bit more about it at our next online catch up. We will keep you updated on other developments in this newsletter.

If you are interested in reading more about how Leeds Voices have been involved in our engagements to date you click on the button below to view their 2019 Annual report.

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Leeds Voices 2019 Annual Report

Volunteer Opportunity Form

Reminder to complete the volunteer opportunity form. Thanks to those who have already sent their completed Volunteer Opportunity Forms in.

The more information you provide in these forms, the more we learn about you and your experiences of being a CCG Volunteer so far. So they are really, really helpful! Therefore, we are really keen that we hear from you all.

For those of you who haven't managed to fill it out yet, please do try to get this completed and sent back to Caroline. The form was initially sent out to you as an email attachment on 6 August. If you have not received this, or would like it to be resent, please contact Caroline, you can click the button below to email her.

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Email Caroline

Current Engagements

This section is about any current engagements or consultations that we are running or supporting.

At present, there are no current engagements or consultations.

If you are aware of other engagements that we have not listed, please get in touch with Huma and let us know and we will happily share in the next newsletter.

Any updates regarding our engagement projects can be found on our website on our engagements and consultations page.

--> [Engagements and Consultations](#)

Opportunities

This section is for the current opportunities we have for volunteers to get involved in projects. If you are interested in any of the opportunities or would like more information, please contact the relevant person in the engagement team.

Project Title:

Community Dermatology & Basal Cell Carcinoma (BCC) Services

Project Summary:

Re-procurement of Dermatology

To achieve service improvement, enhanced patient outcomes and experience, it has been agreed to re-procure our consultant led community dermatology service as a single integrated provider to deliver a contract increasingly based on outcomes, to commence from 1/10/2021.

Anticipated benefits of procuring a single integrated provider would include:

- Ensuring equitable geographical spread of service locations.
- Uniform adoption of benign tele-dermatology.
- Capped programme spend on community dermatology (and security of income for the provider).
- Greater incentive to innovate in use of digital and virtual platforms.
- Greater compliance with Evidence Based Intervention policies on removal of benign skin lesion and chalasia.

Volunteer role:

To provide patients perspectives into discussions with the project team or at the market engagement and bidder events; and to be part of the evaluation panel. Training will be provided on how to evaluate objectively.

Who will be supporting the volunteer:

Victoria Ajayi / Chloe Atkinson

How long the project runs for:

It is anticipated the project will last for 6 months
20/09/2020- 31/03/2021 (Proposed Provider Engagement Event- Proposed Contract award date)

Frequency and location of meetings :

To be confirmed. However the volunteer must be available for the consensus meeting following the completion of evaluation of bids

It's most likely that meetings would be virtual due to COVID-19 restrictions. Currently running on a bi-monthly basis via Teams.

Number of Volunteers needed:

One

Engagement Team contact:

Adam Stewart

Closing date to express interest:

Friday 11 September 2020

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Express interest in Community Dermatology & Basal Cell Carcinoma (BCC) Services

Project Title:

Volunteer Newsletter Content Creator

Project Summary:

This is an opportunity for a volunteer to help shape our CCG Volunteer newsletters. Tell us what you'd like to see in the newsletter, what you think other volunteers would like to see, and what kind of information would help you carry out your role as a CCG volunteer.

Volunteer role:

The volunteer role will help with content creation for some sections of the newsletter. It may involve talking to other volunteers about what they would like to see included, and perhaps, supporting them to make contributions, blogs, etc.. The volunteer will also meet regularly with Huma to discuss ideas and content for future newsletters.

Who will be supporting the volunteer:

Huma Malik – Engagement Officer

How long the project runs for:

We are planning to offer this role for 3 months initially, so this will include the production of 6 newsletters. We would then like to encourage another volunteer to take over the role for the next 3 months, so that several volunteers can get involved without too much of a commitment time wise.

Frequency and location of meetings :

Bi –weekly meetings on Microsoft Teams on the Monday of each week the newsletter will go out. This will be to discuss plans and content for the current issue. The day before the newsletter goes out this will be sent via email for final checks from the volunteer and some of the wider Engagement team.

Number of Volunteers needed:

One

Engagement Team contact:

Huma Malik

Closing date to express interest:

Sunday 13 September 2020

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Project Title:

Young People's Involvement Mapping

Project Summary:

The aim of this piece of work is to map out groups/networks which are currently involved in engagement/participation work with young people across the city. This will help us understand what is already in place. It will also help us to understand what these groups currently know about young people's priorities in relation to health and care, and if there are any common themes or gaps in this knowledge. The voice of young people has often been missing from many of our engagements, and initially, this will be very much a listening exercise – what is the current situation, what can we learn, and how can we work better with local established groups moving forward.

Volunteer role:

The volunteer will help co-produce the mapping process and plan how best to collect and collate the findings. This could involve online researching to find out what is out there and, potentially calling local groups to gain further insight. A short report will need to be written up following the initial mapping phase, and a short presentation, to be delivered to the CCG engagement team and volunteers. This should include recommendations for next steps.

Who will be supporting the volunteer:

Huma Malik

How long the project runs for:

Initially, three months for the mapping and research work into young people's participation and engagement work.

Number of Volunteers needed:

One

Engagement Team contact:

Huma Malik

Closing date to express interest:

Sunday 13 September 2020

--> [Express interest in young people's mapping and insight work](#)

Online Catch-up Session

We will be holding our next online CCG volunteer catch-up session on **Thursday 10 September, from 6 - 7.15pm.**

An agenda and joining details will be sent a day or two beforehand. The catch-up will take place on MS Teams. If you have previously had problems joining or getting the best out of the Teams sessions please let us know, and we'll do what we can to help

We are aware that evening slots don't always work for everyone, so we will plan the next catch-up to take place earlier in the day. We look forward to seeing those of you who can make it on the 10th. If you could let us know if you are able to make it by clicking the button below.

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[I can attend](#)

PAG

We have started discussions with senior CCG staff around how patient assurance and the PAG will function under current restrictions on face-to-face meetings. We will hopefully be able to provide and update soon. We will update you on the outcome of these discussions as soon as we have more information.

--> **Stay tuned!**





Training

We have a co-production training session booked for Wednesday 21 October 2020. If we are unable to deliver it 'face-to-face' we will aim to deliver it virtually.

Click below to check out the upcoming training dates:

--> [View training](#)

Blog

This section is a chance for CCG Volunteers, CCG staff and wider stakeholders to reflect on the work that they are doing and the difference it is making. We want to encourage as many of you as possible to get involved and share your thoughts with your colleagues.

Call for Blog posts!

We are doing a call out for blog posts. We would like three volunteers to maybe share a blog post about their experience of being a CCG volunteer. This could be a more personal blog, about your experience of being a CCG volunteer, or something relating to a project you have been a part of - not necessarily a CCG project, but something connected to what you do now.

You can also be quite creative with a blog, write something, draw something, create a mini video (Vlog) or turn it into a piece of poetry (whatever you fancy really!)

You can email blog posts or an expression of interest by clicking the button below.

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I'm interested in writing a blog for the CCG Volunteer newsletter



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