

Re-opening of Consultant Led Community Dermatology Services

The service will be accepting new referrals from Monday 4 May - initially for advice and guidance and remote consultation only. All patients referred into the service will be contacted directly by the provider, please ensure that patient contact details are up to date.

When making a referral to a Consultant Led Community Service, please instruct the patient that if they want a remote consultation they'll need to:

- Use some form of video conferencing/skype etc.
- Be able to take images of their lesion/rash, and e-mail them to the service for review

All referrals received by the service will be triaged within 2 working days. The outcomes from triage will be:

- Patient can be managed using advice and guidance, in which case a letter will be sent to the referring GP with the advice and guidance - copied to the patient.
- Patient can be managed through video/telephone appointment - the patient will be contacted in order to arrange the appointment.
- If the patient needs to be seen in person, for example to have biopsy or excision, the patient will be contacted to advise them that they are being added to the waiting list until such time as face to face appointments are able to resume.