GP Confederation Medicines Optimisation Team process for supporting patient rapidly discharged from LTHT during Covid-19 Pandemic

Vulnerable/elderly patient discharged from LTHT and registered with a Leeds GP

LTHT pharmacist validating eDAN identifies outstanding medicines related issues that require follow up

LTHT pharmacist emails a copy of the eDAN with details of concern to MedsOpt Covid Response mailbox

Patient registered at a GP practice

VW Pharmacy team have access to

Query/follow up resolved VW Pharmacy Team

Patient not registered at a GP practice

VW Pharmacy team have access to or VW pharmacy team at capacity

VW Pharmacy Team email GP Confed or MOCH pharmacist with access and they resolve query/complete actions

When patient has early discharge from hospital, LTHT ward calls patient the day after discharge. Any medicines queries will be referred to LMAS

LMAS receives a query that cannot be resolved. LMAS collect patient details and query and email to MedsOpt Covid Response mailbox

leedscrg.medsoptcovidresponse@nhs.net mailbox checked by GP Confed Virtual Ward (VW) Pharmacy team regularly

Patient receives card with Leeds Medicines Advisory Service (LMAS) patient helpline on discharge

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