

Training Calendar Information



January - June 2018

Get the skills and support you need to improve your local health services!
We'll pay out of pocket expenses when you attend our **FREE** sessions!

January			
Tues 9th	Knowing Your Community	10am - 1pm	Old Fire Station LS9 6NL
Wed 24th	Leeds Hospital - Value, People & Quality Improvement	10:30am - 12:30pm	Leeds Hospital LS9 7TF
Sat 27th	PPGs	9:30am - 12:30pm	Leeds Student Medical Practice LS2 9AE
February			
Wed 7th	Leeds Hospital - Feedback & How we Use it	10:30am - 12:30pm	Leeds Hospital LS9 7TF
Tues 13th	Introducing the NHS	10am - 2pm	WIRA House LS16 6EB
Tues 20th	Unconscious Bias	10:30am - 12:30pm	Leeds Hospital LS9 7TF
Wed 28th	Peer support group	10am - 12pm	WIRA House LS16 6EB
March			
Sat 3rd	Co-Production	1pm - 4pm	Old Fire Station LS9 6NL
Thurs 15th	Being an Effective Patient Champion	5:30pm - 8:30pm	WIRA House LS16 6EB
April			
Thurs 12th	Leeds Hospital - Structure & Governance	10:30am - 12:30pm	Leeds Hospital LS9 7TF
Fri 27th	Procurement	10am - 1pm	WIRA House LS16 6EB
Mon 30th	Peer support group	5:30pm - 7:30pm	WIRA House LS16 6EB
May			
Wed 9th	Mental Health Anti-Stigma	1pm - 4pm	The Mount LS2 9LN
Wed 16th	Leeds Hospital - Mental Capacity Act & Me	12:30pm - 3pm	Leeds Hospital LS9 7TF
Thurs 17th	More Than Words	10:30am - 12:30pm	Leeds Hospital LS9 7TF
June			
Mon 11th	Unconscious Bias	10am - 12pm	WIRA House LS16 6EB
Thurs 21st	PPGs	10am - 1pm	West Leeds Family Practice LS28 5DJ
Tues 26th	Peer support group	1:30pm - 3:30pm	WIRA House LS16 6EB

Engagement Events:

Thursday 22nd February 2018, 10am - 1pm,

Location TBC

Thursday 17th May 2018, 10am - 1pm,

Location TBC

To find out more about the training or to book a place, please call us on 0113 843 5470 or email adam.stewart1@nhs.net

You can find out more by visiting our patient champion webpage: <https://www.leedswestccg.nhs.uk/get-involved/how/patient-champion>



Training info:

Being an effective patient champion -

This session will look at why patient champions are essential in the development of local health services. We will outline the roles of the patient champion and explore how they can influence service change.

Knowing your community -

This session will look at the importance of equality and diversity in health and social care. We will look at national and local guidance which drives this work and analyse best practice. We will also look at how patient champions can support the CCG to engage with seldom heard groups.

Introducing the NHS -

This session will look at the impact of the Health and Social Care Act 2012 on NHS organisations and patients. We will explore the new NHS landscape and look at how NHS organisations are structured locally. We will also look at national drivers for change.

Patient Participation Groups (PPGs) -

This session will explore the role of patient participation groups. Participants will look at the changing role of GP practices and examine the challenges they face and the opportunities they present. They will explore how members can work with staff to develop services and examine good practice from other areas of the country.

Co-production -

This session will define co-production and explore its potential in health and social care commissioning. We will look at examples in practice and explore in detail the elements of co-design, co-decision making, co-delivery and co-evaluation.

Procurement -

This session will explain paying for health services (procurement) and the process in choosing the best provider (tendering) at the CCG.

Leeds Hospital - Structure and Governance -

This session will outline the management structure and the quality governance framework within Leeds Teaching Hospitals enabling participants to better understand the way in which services are organised.

Leeds Hospital - Feedback and How we use it -

This session will outline the ways in which LTHT receives feedback from patients and will provide examples of feedback have received and actions LTHT has taken in response to that feedback.

Leeds Hospital - Valuing People in Quality Improvement -

This session provides an introduction to Quality Improvement looking at the principles, examples and how to get involved.

Leeds Hospital - Mental Capacity Act and Me -

This session will help you understand how the Mental Capacity Act might affect you and your loved ones and how this legislation is supported by services and commissioners.

Leeds Hospital - More than Words -

This training explores how we can involve patients and the public who need extra support due to communication and capacity issues.

Leeds Hospital - Unconscious Bias -

Unconscious bias refers to the stereotypes and perceptions we all hold about each other. This session will look at our own conscious stereotypes and understand how they might impact us.

Mental Health Anti-Stigma -

This session will explore mental health, what stigma is, how to identify it and the impact of stigma and discrimination.

Peer support group -

The peer support group exists to ensure that people representing patients, carers and the public on NHS CCG Partnership steering groups are clear about their role and confident to champion the patient voice. It is open to anyone who wants to network, share good practice and provide support to fellow peers.

